



Return Policy:

Thank you for your recent purchase! If for any reason you would like to return or exchange your product(s), we will be glad to exchange it for another size or refund your money. Please call us at 1-888-946-6004 within 10 days of receipt of your product(s) and we will provide you with a return authorization number and return instructions for shipping if the following criteria is met below.

All exchanges and/or returns must meet the following criteria (No Exceptions):

- **Exchanges or returns must be done within 10 business days. No exceptions.**
- Products must be returned in its original condition and its original packaging.
- Products that smell of smoke, have the tags removed, have been worn, or laundered cannot be returned and will not be refunded. (Any items mailed or left at our store without an RA# will be refused and or discarded.)
- Personal items such as panties, underwear, headwear and swimwear can not be returned due to health regulations.
- Packaged containers must not have any markings or personal labels, of any manner.
- All **MADE-TO-ORDER OR CUSTOM ORDERED** Compression Garments, JODEE Perma-Form Bras, Trulife Customer Breast Forms are **NON-RETURNABLE AND NON-EXCHANGEABLE**.

Exchange for different size/color:

If your items meet the following criteria for an exchange, please mail a check or money order for \$6.50 to cover shipping/handling charge of the exchanged item to:

Contour Solutions, Attn: Returns 8527 Village Dr., Ste 109 San Antonio, TX 78217

along with the form below indicating your desired selection. If you need assistance, please call us Monday – Thursday (8:30 – 5:30 CST) at 1-888-946-6004. Our after-hours answering service is unable to assist with your orders but feel free to leave a message and we will call you back the next business day.

Damaged or Manufacture Defect Merchandise:

If you received a damaged item or you feel the item may be defective, please contact us immediately (within 3 days of receiving your delivery). Replacement of a defective item will be evaluated by the manufacturer and replaced if product is found to be defective. Refund or exchange of a damaged item will be subject to a manufacture evaluation.

Refunds (no exchanges):

If your order meets our return criteria, then we will gladly refund your merchandise for the item(s), (less the shipping/handling). **If you do not exchange your item**, a 15% restocking fee of the returned item(s) will be charged to your credit card or deducted to from your return credit. **Please fill out the bottom portion of this form and return it with your products within 10 business days.**

Return Authorization# _____ Order/Invoice#: _____
 First Name: _____ Last Name: _____
 Address: _____ City _____ State _____ Zip _____
 Hm/Cell Phone#: _____ Email: _____

Item(s) Returning: Qty: _____ Item # _____ Color: _____ Size: _____
 Qty: _____ Item # _____ Color: _____ Size: _____

Reason for Return: _____

Item(s) Exchanging/Requesting: Qty: _____ Item # _____ Color: _____ Size: _____
 Qty: _____ Item # _____ Color: _____ Size: _____